

Office Location: 28-490 Ka'akepa Street • Pepe'ekeo, HI

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Office Hours: Monday - Thursday - 8:30 am - 4:30 pm • Friday - 9:00 am - 5:00 pm

www.hamakuafcu.org

Aloha Members!

2024 - What a year it was for us! With your patience and support we successfully completed the lengthy and complex conversion from our old member service system to a new one that has already begun delivering many new and exciting services! We have a new and improved Online Banking system and our very own Mobile App for iOS and Android users that allows you much more control over your finances than our previous offering. Free e-Statements, Mobile Deposits, LoanPay Xpress, Bank-to-Bank Transfers and Bill Pay are just a few of the many new features that are available to our members right now.

New services arriving in 2025 include Large Print paper statements for our visually impaired members, On-Demand Deposit of your automatic payroll deposits, and a few more that we are keeping a secret for now.

Be sure to keep us updated if your email address or phone number changes so that we can let you know about all of the exciting changes!

Mahalo!

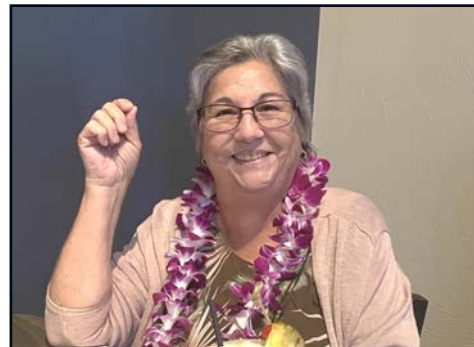
Important Numbers

Debit Cards

Lost or Stolen: 1.833.933.1681
PIN Change: 1.833.681.3525
Disputes: 1.800.808.6402

Credit Cards

Lost or Stolen: 1.800.808.7230
Lost or Stolen (after hours): 1.800.991.4964



Aloha Michelle!

Thank you for your 32 years of dedicated and diligent service to our credit union and its members. Your commitment and hard work have made a lasting impact on our community and we will miss your cheerful attitude and smile every day.

We deeply appreciate all that you have done!

Congratulations!

Wendy, Selena and Brandi's names were selected from the several hundred that were entered in our Holiday Prize drawing that ran for two weeks in December.

We hope you enjoy your stocking stuffers!



NOTICE OF ELECTIONS

The following candidates were submitted by the Nominating Committee to fill the two (2) vacancies on Hāmākua Federal Credit Union's Board of Directors. These positions will be filled by March 19, 2025, at the Annual Membership Business Meeting.

Kelly Gibo – Kelly has been President of Hamakua FCU since November of 2011 and has been involved with the Credit Union movement for the last 39 years.

Selena DeMotta – Selena started as a part-time staff member at the North Hawai'i Community FCU in 2002 and moved her skills to Hāmākua FCU in February 2016 as a Loan Clerk until her departure in March of 2019. She served as a member of our Supervisory Committee from 2023 – 2024.

Nomination by Petition:

The Nominating Committee is also currently accepting nominations by petition to fill the two (2) vacancies on the Board. The nominee must be a member in good standing with Hāmākua FCU, at least 18 years of age, and must be bondable by Hāmākua FCU's Fidelity Bond Company. Nominations made by petition must be signed by 1% of the members with a minimum of 20 and a maximum of 500 signatures. The minimum age to sign the petition is 18. Petition forms are available at the Credit Union office. The deadline for receipt of the petition by the Committee is 4:30 pm on Friday, February 8, 2025.

2025 Annual Meeting: Wednesday, March 19, 2025 at 4:30 pm at the Credit Union.

2025 Holidays Observed

| | |
|------------------------|---------------------------|
| New Year's Day | January 1 st |
| Martin Luther King Day | January 20 th |
| Presidents' Day | February 17 th |
| Memorial Day | May 26 th |
| Juneteenth N.I.D. | June 19 th |
| Independence Day | July 4 th |
| Admission Day | August 15 th |

Happy New Year!



Welcome, Taylor!

Look what we found under our Christmas tree! Join us in welcoming our newest Member Service Representative, Taylor Hayashi. She will be helping members over the phone and assisting you at the teller line with your daily transactions. She was born and raised right here in Pepe'ekeo and is looking forward to meeting you all.

Stop in and say hi!